

# Terms and Conditions of Phorese

## 1. Introduction

Welcome to Phorese. By engaging with our website, you unconditionally agree to adhere to and be legally bound by the following terms and conditions of use. These stipulations govern your relationship with Phorese in connection with your use of this website and the acquisition of any products. Should you disagree with any component of these terms, we strongly advise against using our website.

## 2. General Information

Phorese is a luxury fragrance brand offering tailored perfumes for various occasions. Our registered office is situated at Hoge Eng-West 28, 3882 TR Putten. For any inquiries or correspondence, please reach out to us via electronic mail at [info@phorese.com](mailto:info@phorese.com).

## 3. Product Information and Pricing

- All products accessible on our website are depicted as accurately as feasibly possible.
- Prices displayed on our website encompass VAT, unless otherwise specified.
- We expressly reserve the right to modify prices, product descriptions, and availability at our discretion and without prior notification.

## 4. Order and Payment

- All orders are contingent upon acceptance by Phorese. We retain the right to cancel or decline any order at our discretion.
- Payment must be rendered at the time of order placement. We accept iDEAL and credit card.
- Upon successful payment, you will receive an electronic confirmation detailing your purchase.

## 5. Shipping and Delivery

- We endeavor to process and dispatch orders within a period of two business days.
- Shipping expenses will be calculated at the checkout stage and will vary based on the destination.
- Delivery timelines are merely estimations and may be subject to delays beyond our control (e.g., due to customs clearance or courier-related issues).

## 6. Return and Refund Policy

- You possess the right to return any unused and unopened products within a fourteen-day window post-receipt for a full refund or exchange. Please be informed: if the seal sticker affixed to the bottles or boxes is compromised, the product shall not be eligible for return.
- Products must be returned in their original condition and packaging.

- Sample sets are categorically non-returnable under any circumstances.
- Refunds will be processed within a fortnight of receiving the returned items, excluding any incurred shipping costs.
- To initiate a return, please contact us at [info@phorese.com](mailto:info@phorese.com).

## **7. Liability**

- Phorese shall not be held liable for any indirect, incidental, or consequential damages arising from the utilization of our website or products.
- Our liability in all instances shall not exceed the monetary value of the products purchased from us.

## **8. Intellectual Property**

- All content featured on this website, encompassing but not limited to text, imagery, logos, and product designs, remains the intellectual property of Phorese and is protected under applicable intellectual property laws.
- You are prohibited from copying, distributing, or reproducing any segment of this website or our products without our prior written consent.

## **9. User Conduct**

- You hereby agree to refrain from utilizing our website for any unlawful activities or purposes.
- Phorese reserves the right to suspend or terminate your access to the website should we suspect any violation of these terms.

## **10. Governing Law**

- These terms and conditions are governed by and construed in accordance with the laws of the Netherlands. Any disputes arising from these terms shall be subject to the exclusive jurisdiction of the competent courts in the Netherlands.

## **11. Changes to Terms**

- Phorese reserves the prerogative to update or modify these terms and conditions at any time without prior notification. Your continued utilization of the website subsequent to any amendments will constitute your acceptance of the revised terms.

## **12. Contact Information**

Should you have any inquiries or require further clarification regarding these terms and conditions, we encourage you to contact us at [info@phorese.com](mailto:info@phorese.com).