

Shipping Policy

1. Introduction

At Phorese, we strive to deliver your orders as quickly and efficiently as possible. Please review our shipping policy below for important information regarding shipping methods, costs, and delivery times.

2. Shipping Methods

We offer various shipping options to meet your needs. The available shipping methods will be presented during the checkout process based on your location.

3. Processing Time

All orders are typically processed and shipped within two business days of receiving your order. Orders placed on weekends or holidays will be processed on the following business day.

4. Shipping Costs

Shipping costs are determined by the total value of your order and the delivery destination. **For all orders above €135, shipping is free.** For orders under €135, the following shipping rates apply:

- **Netherlands**
 - **Free shipping for all orders**
- **Region 1: €5.50 Shipping (for orders under €135)**
Belgium, Germany, Luxembourg, France, Italy, Spain, Portugal, Sweden, Estonia, Latvia, Lithuania, Poland, Czech Republic, Slovakia, Hungary, Romania, Bulgaria, Slovenia, Serbia
- **Region 2: €6.50 Shipping (for orders under €135)**
Austria, Switzerland, Denmark, Ireland, Norway, Finland, Croatia, Cyprus
- **Region 3: €10 Shipping (for orders under €135)**
Malta, Greece, Bosnia & Herzegovina, Montenegro, Albania

The exact shipping costs will be calculated and displayed at checkout before completing your purchase.

5. Delivery Times

Delivery times may vary based on the shipping method selected and the destination. While we strive to meet estimated delivery times, please note that they are not guaranteed and may be subject to delays beyond our control, such as customs clearance or courier-related issues.

6. Order Tracking

Once your order has shipped, you will receive a confirmation email containing tracking information, allowing you to monitor the status of your shipment.

7. International Shipping

We currently offer international shipping to select countries. If you do not see your country listed during checkout, please contact us for assistance.

8. Contact Information

If you have any questions regarding our shipping policy or your order, please feel free to reach out to us at info@phorese.com.